**Canine Comforts Daycare and Boarding Agreement**

**This is an agreement between Canine Comforts (hereinafter called “Facility”) and the dog/s Owner (hereinafter called “Owner”) whose name and signature appears below. The following are the terms and services for any and all stays of Owner’s dog/s as a guest of Canine Comforts.**

**Vaccinations** - Owner certifies that the dog/s is current for Rabies, Distemper, Hepatitis, Parainfluenza, Parvovirus, and Bordetella. Facility recommends that Bordetella be within 6 months of scheduled boarding stay or prior to attending daycare on a regular basis. Facility advises that dog/s be vaccinated against Leptospirosis and Lyme. Dog/s must be on Flea, Tick, and Heartworm prevention.

**Status** - Facility does not accept intact males or un-spayed females over the age of 9 months. Facility does not accept females in heat. If your dog/s comes into heat while boarding, we will contact you. Owner or emergency contact will be expected to pick up the dog/s within 24hrs of notification.

**Payment** –Payment is due at drop-off. Cash, Checks, Venmo, PayPal, and Zelle are accepted.

**Hours** – Facility is open for appointments three (3) hours per day Sundays-Fridays. AM Hours are 8:00am-9:00am and PM hours are 4:30pm-6:30pm. Facility is closed on Saturdays. There are NO appointments available on Saturdays. Appointments between 9:00am-4:30pm incur a $60 fee.

**Personal** **Belongings** – Facility provides toys, dog beds, treats, and bowls. Do NOT bring crates, beds, blankets, toys, or bones. Facility is not responsible for loss or damage to personals items.

**Food/Medications/Supplements** – Refer to Page 4 of the information packet for detailed feeding policies. Owner will be notified if dog/s skips 3 meals or does not eat for 48 hours.

**Group Play** – Facility allows all daycare and boarding dogs to be together. Facility does not take dog/s off property unless in the event of an emergency. Dog/s shall remain on the property until pick-up. Dog/s must be well-mannered and well-socialized to participate in group play. Facility does not kennel, crate, separate, or rotate dogs. Dog/s must integrate into existing pack for the duration of their stay.

**Images –** Facility may be photograph, videotape and/or record Owner’s dog/s and Facility retains all rights to use any images, likeness, or recording, etc.

**Unwanted Behaviors** – Owner acknowledges that Facility reserves the right to use a bark collar in the event of excessive barking that is not corrected by redirection, spray bottle, or a break. Facility does not accept aggressive dog/s. If a dog/s displays any sign of aggression, they will be removed from group play immediately. Owner or emergency contact will be expected to pick up the dog/s within 24hrs of notification. Owner will be refunded for the remainder of the stay once the dog/s has been picked up.

**Injury/Illness/Death** – In the event of a non-life-threatening injury occurring Facility will contact Owner immediately and discuss veterinary care options. Facility uses Hope Advanced Veterinary Center in Vienna, VA for life-threatening injuries and BluePearl Pet Hospital in Rockville, MD for non-emergency injuries. Please note if the injury is life-threatening Facility will take the dog/s to the emergency vet and will attempt to contact you once your dog/s has been admitted. In the event that your dog/s becomes unresponsive or unable to move, stand, or walk, Facility will take your dog/s to Hope Advanced Veterinary Center in Vienna, VA immediately and will contact you as soon as possible. If your pet becomes ill with an upset stomach, diarrhea, cough, or vomiting Facility will contact you and your vet and discuss the best course of action. In the event of dog/s’ death while in the care of Facility, dog/s will be taken to Owner’s preferred veterinarian. If preferred veterinarian is not within a 15 mile radius of Facility or is closed, dog/s will be taken to the nearest open veterinarian.

**Abandoned Dog/s Procedures** – Unless otherwise required by applicable law, if Owner fails to pick up their dog/s by the designated time and have failed to make satisfactory alternative arrangements with Facility, Facility will continue to provide basic service to ensure the dog/s’s health and safety, and charges will continue to accrue. Facility will make best efforts to contact Owner using the information provided, advising Owner that if the dog/s is not picked up within a reasonable time period, the dog/s will be deemed to be abandoned and that Facility will deliver the dog/s to a third-party adoption partner or the Fairfax County Animal Shelter. Owner understands that they may lose Ownership of their dog/s under these circumstances. If Owner fails to pick up their dog/s for any reason, Owner releases Facility from all further liability and responsibility for your dog/s. Owner shall remain liable to Facility for all unpaid charges, including, but not limited to the court costs and reasonable attorneys’ fees incurred in the collection of such charges.

**Owner Acknowledgements** – Initial the following statements

**\_\_\_\_\_\_ I understand and agree** that Facility is relying on my representation of my dog/s’ health and behavior. I further understand and agree that Facility and its staff will not be liable for any health problems that develop. I agree and understand that Facility reserves the right to deny admittance to my dog/s at any time for any reason. Owner represents and warrants that their dog/s has not previously shown signs of aggression towards other animals or people and further agrees to be responsible and liable for all acts or behavior of their dog/s while at Facility.

**\_\_\_\_\_\_ I understand and agree** that Facility will not be liable for any injuries or illnesses that occur as a result of my dog/s’s attendance, provided that reasonable care and precautions are followed.

**\_\_\_\_\_\_ I understand and agree** that group play, and group exercise are situations where dog/s co-mingle, and I have given permission to Facility to allow my dog/s to participate in any and all group activity. I understand and acknowledge that there are inherent risks when dog/s play, including, but not limited to bites, scratches, punctures, and sore muscles as well as contracting an illness.

**\_\_\_\_\_\_ I understand and agree** that Facility is not a veterinary establishment and does not practice veterinary medicine. I understand and agree that if my dog/s requires medical attention due to illness, injury, or in the event of death, Facility, in its sole discretion, shall engage the services of a veterinarian. Facility will attempt to notify Owner in the event of a serious illness, injury, or death using the contact information I provided. I understand that I am responsible for providing updated contact information. I agree that I am fully financially responsible for any and all expenses incurred. I release Facility from any and all responsibility for costs, claims, damages, or debts, arising out of, or related to

medical care, including, but not limited to, treatment costs, medication, imaging, anesthesia, surgery, hospitalization, and transportation to/from veterinary clinic and choice of veterinarian or hospital.

**\_\_\_\_\_\_ I understand and agree** that I am solely legally and financially responsible for any and all acts and behaviors of my dog/s while present at Facility. I hereby release Facility from any and all liability arising from my dog/s’ presence at Facility. I accept full legal and financial responsibility for any and all costs related to any injury or damage to any persons or property caused by my dog/s. I further agree to indemnify and hold Facility harmless against any and all claims arising from my dog/s’ presence at Facility, including, but not limited to, all costs, damages, attorney’s fees, expenses, and liabilities in connection therewith.

**\_\_\_\_\_\_ I understand and agree** that in the event of an emergency, ie. natural disaster, every effort will be made to contact me to retrieve my dog/s. I agree that Facility, in its sole discretion, is authorized to transport and provide arrangements until I am to able retrieve my dog/s or arrange for their pickup.

**\_\_\_\_\_\_ I understand and agree** that my dog/s may be photographed, videotaped and/or recorded and that Facility retains all rights to use any images, likeness, or recording, etc. Owner irrevocably grants Facility and any press or news agencies authorized by Facility the right and license, without payment of any royalty or other compensation, to photograph, videotape or record, by any means and in any medium, the dog/s image, likeness, sound and voice, and to publish, copyright, use or alter any images, likenesses or recordings, with or without the name of the dog/s, for any lawful purpose, without consent or approval of Owner.

**\_\_\_\_\_\_ I understand and agree** that this agreement covers the current relationship between Facility and Owner. Each time I bring my dog/s to Facility, I am affirming the terms of this Agreement and the truthfulness and accuracy of all statements I make in this Agreement.

**\_\_\_\_\_\_ I understand and agree** any controversy or claim arising out of or relating to this contract shall be settled by arbitration in accordance with the rules of the American Arbitration Association. The arbitrator shall, as part of his award, determine an award to the prevailing party of the cost of such arbitration, and reasonable attorney’s fees of the prevailing party.

**\_\_\_\_\_\_ I understand and agree** this agreement contains the entire agreement between parties, and all terms and conditions will be in effect for this and all future boardings at Facility. Any changes to this contract must be agreed to in writing by both parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, and assignees of Owner of the named dog/s.

**\_\_\_\_\_\_ I agree that I am Owner** (or designated agent of Owner) of the dog/s and I am fully authorized to enter into this Agreement. I have had the opportunity to discuss it to my satisfaction with a Canine Comforts representative. I have read and understand entire agreement and I agree to its terms.

**Owner’s Signature: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

**Print Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Dog/s’ Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**