**C A N I N E C O M F O R T S**

**T H E I R S E C O N D H O M E**

Your pet will be treated like family and will have their very own vacation too. Dogs have access to a fully fenced backyard and the kitchen via a pet door for the entire day. Dogs are fed separately, and bowls are washed after every meal. Dogs sleep downstairs in the bedroom. I allow pups to sleep wherever they feel the most comfortable. I do not crate at night unless the dog is disruptive, not settling, or is requested by owner. Photos are shared via Google Photo Albums. I will create an album for your dog and send a link to view photos.

**V A C C I N A T I O N R E Q U I R E M E N T S**

**Mandatory**: Rabies – Distemper – Adenovirus – Parainfluenza – Parvovirus – Bordetella

Flea, Tick, and Heartworm Preventative

**Recommended**: Leptospirosis – Lyme

**Business Line: 703-499-3647 (DOGS)**

Sunday-Friday 8:00AM – 8:00PM

**Emergency Line: 760-685-8648 (Personal Cell)**

Sunday-Friday 8:00PM – 8:00AM

Saturdays 12:00AM – 11:59PM

CanineComfortsNOVA@gmail.com

**9220 Brian Dr • Vienna, VA • 22180**

**Venmo\* @GiselleHeitger**

**PayPal\* GiselleHeitger@yahoo.com**

**Checks Payable to Giselle Heitger**

\*Select friends & family when submitting payment

Goods and Services subtracts 1.9% of the amount plus a fee

**D A Y C A R E**

**Standard Rate $42 per day / Second Dog $37 per day**

Additional Fees: Puppies (3-12 months) / Unfixed (9+ months) - $5 each

Daycare dogs must be well-behaved and socialized. Dogs attending daycare are required to have a solid foundation in basic obedience and respond to sit and stay commands in addition to recall.

Dogs that exhibit aggressive behavior will be separated from the pack and dismissed after the first occurrence. Dogs with undesirable behaviors, such as, but not limited to, incessant barking, prolonged whining, growling, snarling, escaping boundaries (indoors or outdoors), excessive bathroom accidents, separation anxiety, destructive chewing, and/or refusal to come inside may be dismissed. Corrective methods include, but are not limited to, squirt bottles, tone/vibrate collars via remote control, and/or timeouts.

Daycare dogs must be able to integrate into 1 pack and must be able to be supervised by 1 person. There are no separation options or rotation of play groups available. Dogs may be left unsupervised on rare occasions for up to two (2) hours. Dogs are expected to remain well-behaved and not elicit any negative behaviors while unsupervised.

**D A Y C A R E S C H E D U L E**

Monday-Thursday 8:00am-6:30pm

Drop-Offs 8:00am-9:00am

Pick-Ups 4:30pm-6:30pm

$30 Late Fee after 6:30pm

**Daycare is not offered Fridays, Saturdays, Sundays, or Major Holidays**

**Thanksgiving (Wed-Fri) / Christmas (Dec 23rd–26th) / New Year’s (Dec 31st–Jan 1st)**

**Spring Break / Easter Monday / Memorial Day / July 4th-5th / Labor Day**

**B O A R D I N G**

**Standard Rate $84 per night / Second Dog $74 per night**

$10 Extra for each Major Holidays / Puppies (< 1 year) / Unfixed (> 9 months)

**H O L I D A Y S C H E D U L E**

**New Year's – Spring Break - Easter - Memorial Day – July 4th - Labor Day - Thanksgiving - Christmas**

Holiday rates apply to the entire stay surrounding any holiday listed above.

Boarding dogs must be well-behaved and socialized. Dogs that board are required to have a solid foundation in basic obedience and respond to sit and stay commands in addition to recall.

Dogs that exhibit aggressive behavior will be separated from the pack and dismissed after the first occurrence. Dogs with undesirable behaviors, such as, but not limited to, incessant barking, prolonged whining, growling, snarling, escaping boundaries (indoors or outdoors), excessive bathroom accidents, separation anxiety, destructive chewing, and/or refusal to come inside may be dismissed. Corrective methods include, but are not limited to, squirt bottles, tone/vibrate collars via remote control, and/or timeouts.

Boarding dogs must be able to integrate into 1 pack and must be able to be supervised by 1 person. There are no separation options or rotation of play groups available. Dogs may be left unsupervised on evenings and weekends for up to five (5) hours at a time. Dogs are expected to remain well-behaved and not elicit any negative behaviors while unsupervised.

**A P P O I N T M E N T H O U R S**

Fridays & Sundays  8:00am-9:00am Drop-Offs

Sunday-Friday 4:30pm-6:30pm Drop-Offs

Sunday-Friday 8:00am-9:00am Pick-Ups
Sunday-Friday  4:30pm-6:30pm Pick-Ups

**Saturdays CLOSED $120**

**Late Fee: Sunday-Friday $30**

**Off Hours Fee: Sunday – Friday $60**

**Saturday Fee: Saturday $120**

**Closed Fee: Major Holidays $120**

**B O A R D I N G**

* **Food, Supplements, and Medications**
	+ Portion individual meals in resealable plastic bags
		- Write your dogs’ name on each meal bag and on canned food labels
		- Pack 2 (two) extra meals in case stay is extended
		- We add parmesan cheese, unsalted chicken or beef stock for picky eaters
	+ Do not over pack food bags. Pack the same amount that they eat at home
		- If your dog(s) does not eat well at home, they will not eat well here
		- Pack 1 (one) meal per day for dogs that graze at home
		- during their stay will be fed boiled chicken, rice cooked with unsalted chicken or beef stock, and pumpkin puree
	+ Add supplements and packets to meal bags
	+ Notify us at drop-off about medication
		- Keep medication in original packaging with directions
* **Mealtimes**
	+ Breakfast begins at 8:00am
		- Pick-ups between 8:00am-8:30am will not be fed breakfast
		- Pick-ups between 8:30am-9:00am will be fed breakfast
	+ Dinner begins at 4:30pm
		- Drop-offs between 4:30pm-5:00pm will be fed dinner
		- Drop-offs between 5:00pm-6:30pm should be fed prior to arrival
		- Special treats (Greenies, Bully sticks, Bones etc.) will be given at dinner
* **Personal Belongings**
	+ No retractable leashes, prong collars, or gentle leaders
	+ No crates, toys, bowls, blankets, or beds

**D A I L Y S C H E D U L E**

**Human Appointments** **Dog Schedule**

8:00 AM - 9:00 AM Daycare Drop-Offs 7:30 AM - 8:00 AM Breakfast

8:00 AM - 9:00 AM Boarding Pick-Ups 8:00 AM - 11:00 AM Outdoor Play

9:00 AM - 4:30 PM Closed for Appointments 11:00 AM - 12:0 PM Morning Nap

4:30 PM - 6:30 PM Daycare Pick-Ups 12:00 PM - 2:00 PM Outdoor Play

4:30 PM - 6:30 PM Boarding Drop-Offs 2:00 PM - 4:00 PM Naptime

4:30 PM - 6:30 PM Boarding Pick-Ups 4:00 PM - 4:30 PM Dinner

5:00 PM - 8:00 PM Evening Play

8:00 PM - 9:00 PM Bedtime